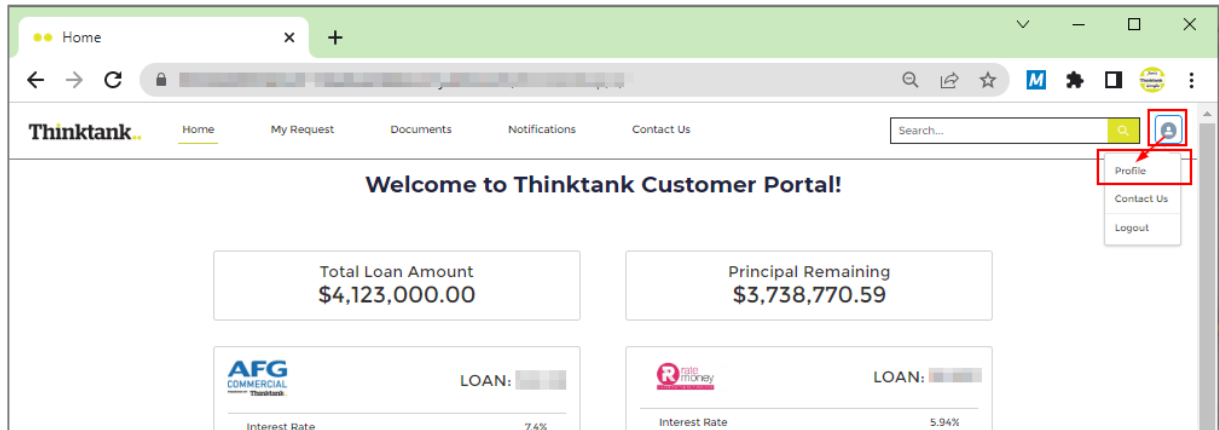


CHANGE YOUR CONTACT DETAILS

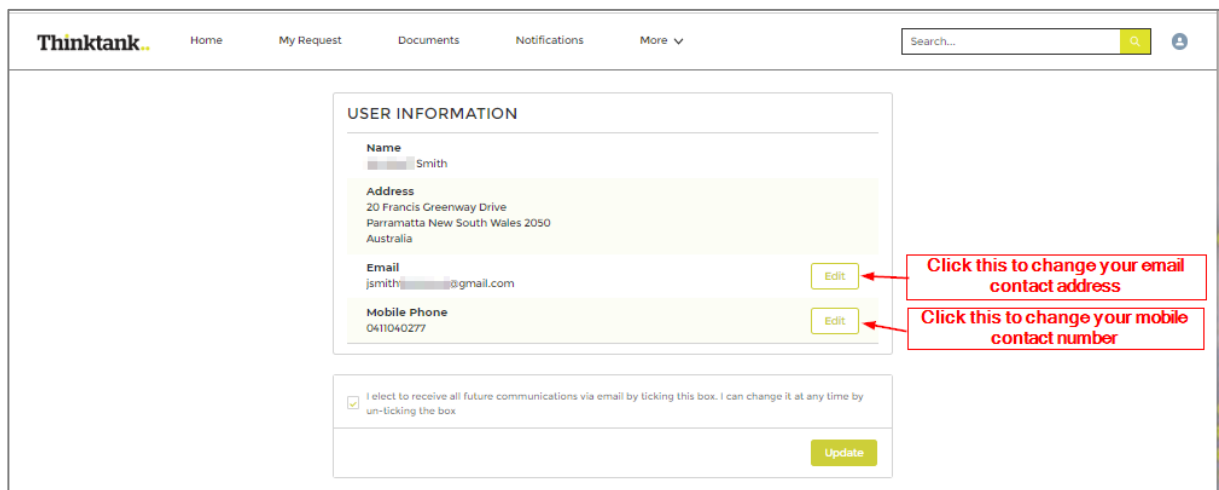
You can change or update your Email contact or Mobile number if necessary. It will provide a notification to your old and new email address.

Reset from your Profile

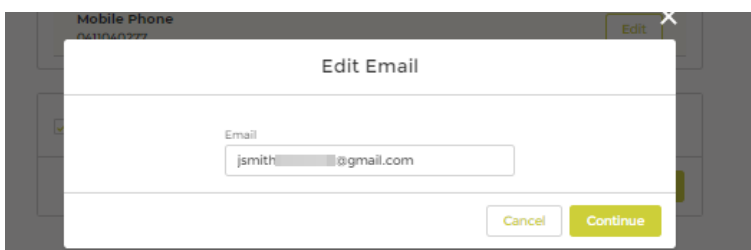
1. From the Home page, click the option arrow for the menu to appear, and select **Profile**.



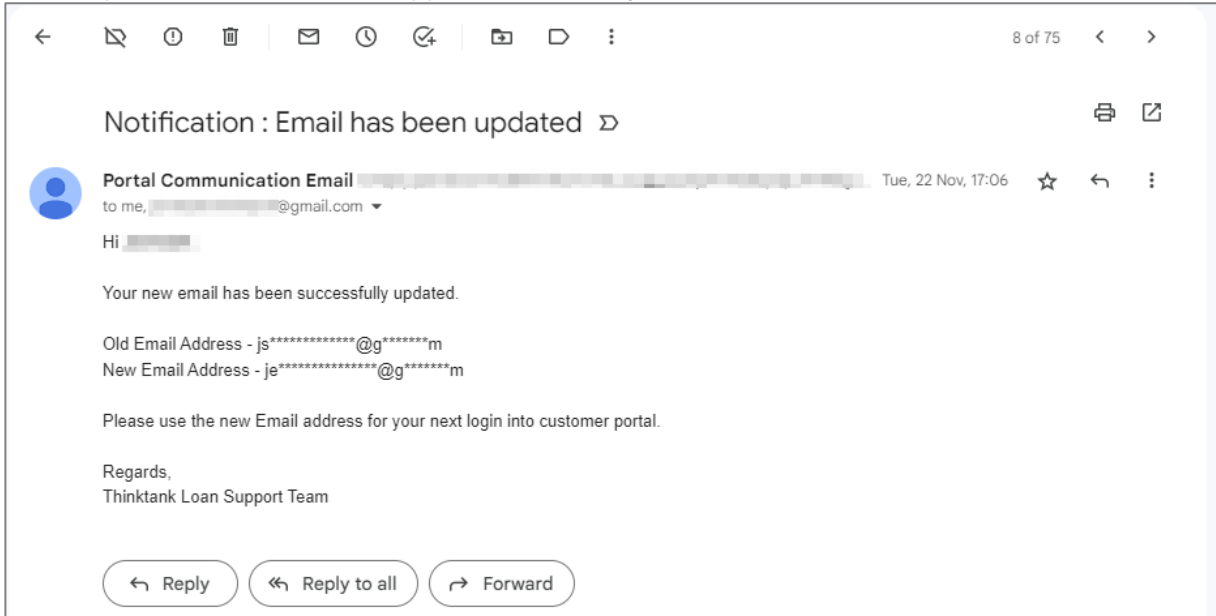
2. Click on the **Edit** button for the contact you wish to change tab.



3. Edit will request the new contact: a notification will be sent to the other contact for you to verify and a notification will follow to confirm the change.



- When your contact details have been changed you will be sent a confirmation email (for either email or mobile change). If you received an email like this and have not changed your contact details, please contact Loan Support immediately.



- Remember to use your new contact details next time you login!

Account Lockout

If you enter the wrong details, you will see a message appear to “try again”.

Do this 5 times you will see “Maximum retry attempts...” and you must wait 15 minutes to try again.

